

PRIVACY POLICY

Turnaround Management Association Croatia, Ulica grada Vukovara 269f, Zagreb (hereinafter: "TMA Croatia", "we" or "us") gives highest priority to the protection of your personal data. Due to our professional duty of confidentiality, we are committed to the utmost secrecy in all our dealings. When using your personal data, we therefore naturally observe all data protection regulations, including but not limited to the provisions of the EU General Data Protection Regulation (hereinafter: "GDPR").

We process your personal data based on your consent, as well as in reliance on any other legal basis in accordance with GDPR and in compliance with data protection and civil law provisions. Your personal data will be processed as long as necessary to accomplish the purpose of their processing or until withdrawal of your consent, respectively.

We collect only personal data which is necessary for conducting the activities and achieving the objects of TMA Croatia or data which you have provided to us on a voluntary basis and for usage of which you provided us with the necessary consent. Please note that under certain circumstances we might abstain from collaboration if you fail to provide, or provide incomplete personal data, necessary for conducting our activities and achieving our objects.

As a contributor or generally as a data subject according to GDPR, you have the right to:

- Access to your personal data;
- Rectification of inaccurate personal data and erasure of personal data;
- Restriction of processing of personal data;
- Transfer of personal data; and
- Right to object to processing.

We note that we take and have taken appropriate organizational and technical measures to ensure the protection of your personal data in particular against unauthorized, unlawful or accidental access, processing, loss, use and tampering. In spite of our efforts of ensuring an appropriately high standard of diligence requirements at all times, it cannot be excluded that information you have provided via the internet will be accessed or used by other persons. Please note that we can therefore not assume any liability whatsoever for the disclosure of information due to errors in the data transfer and/or unauthorized access by third parties not caused by us (e.g. hacking of e-mail accounts, or telephone, or interception of fax messages).

As a rule, we process your personal data in the Republic of Croatia and in the European Union. However, we conduct our activities in collaboration with certain organizations that are located outside the European Union. In case of international transfer of data to countries outside the European Union which are not encompassed by the adequacy decision adopted by the European Commission (e.g. EU-U.S. Privacy Shield), TMA Croatia implements appropriate legal mechanisms to ensure a sufficient level of data protection in accordance with the requirements

of the European legislation (e.g. Standard contractual clauses on data protection approved by the European Commission).

All questions regarding this Policy, protection of privacy and personal data, or manners, reasons and security of processing can be referred to our Data protection officer at:

Data protection officer
Turnaround Management Association Croatia
Ulica grada Vukovara 269f
10 000 Zagreb
E-mail: info@tma-croatia.com

However, if you are not satisfied with our reply, or you generally have objections to our actions and the ways in which we process your personal data, you have the right to submit a complaint to the Croatian Personal Data Protection Agency (<https://azop.hr/>), a supervisory authority responsible to enable the exercise of individuals' rights in the Republic of Croatia.

This Privacy Policy is effective as of 11 February 2019.